Trent Steenholdt

Résumé

Trent Steenholdt

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Talented and multi-skilled Information Technology expert seeking a challenging and exciting role

IT | Automation | DevOps | Data | Development | Cloud

Profile

Hardworking and self-motivated, Trent Steenholdt has over 15 years of experience in Information Technology, business development, project management, application development, mentoring and leadership.

Working with numerous organisations, Trent has demonstrated good analytical thinking and acquired the appropriate skills that make him suitable for organisations looking to become more streamlined and agile while using IT technology.

Personal Attributes

- Thought leader with solid background knowledge in Cloud, DevOps, and agile domains.
- Strong leader, helping others to grow and exceed their potential.
- Confident working independently or in a team; a true team player.
- Works well under pressure and quickly learns new systems, business processes and toolings.
- Strong analytical and problem-solving ability; tasked with the most complex problems.
- Ability to provide obtainable solutions for many business requirements and needs.
- Offers extensive understanding in numerous fields of IT.

Professional Assets

- **Excellent communication and customer service skills –** knowing the people, clients, stakeholders and vendors
- **Strong understanding of business processes and general organisation improvements –** taking an iterative approach, adapting and evolving as the systems, technology and people change.
- **Provides practical implementation and hands-on experience –** involved in some of the local markets' most significant upgrades, rollouts, changes and repairs.
- **Efficient diagnosis, troubleshooting and resolution –** proficient in finding the root cause.
- **Experience with access control processes –** including procedures and audits.

Principal Consultant – Cloud and DevOps Specialist   Nov 2023 – Current

Insight

Insight is a national leader in customer experience and business technology consulting, delivering innovative solutions for organisational agility, productivity and competitive performance. We blend the latest technologies with our industry-leading Agile consulting offerings to provide a true end-to-end service, with capabilities spanning strategic advisory, user experience, web, digital workplace, cloud and infrastructure, mobility and BI/analytics.

Achievements:

- Mentoring Cloud and DevSecOps experts to get the most out of automation using scripting and CI/CD pipelines.
- Built and maintained several go-to-market offerings/intellectual property such as Landing Zones, Data Platforms and Integration Environments.
- Engaged with Australia's biggest organisations in Mining, Oil and Gas, Finance, Services and Government.
- Strategic planning and forecasting for 2024 and beyond for the new Platform Engineering offerings.

Technical Skills exercised:

- Provided expertise to clients to meet and exceed business objectives and expectations.
- Acting as a team-leader and manager to help grow the next generation of talent at Insight.

Principal Engineer – Azure DevSecOps   Feb 2023 – Sept 2023

MakerX

MakerX is an Australian venture builder that delivers software solutions and acts as venture CTOs. They use pre-built building blocks for efficient projects, prioritise learning and growth, and create a collaborative environment for engineers and digital product builders.

Achievements:

- Provided technical leadership and guidance, fostering best practices and innovation across several projects in the Azure space.
- Architected complex software systems with scalability, performance, security, and maintainability.
- Collaborated cross-functionally to define technical strategies, solve problems, and ensure project success as a virtual CTO.
- Lead code reviews to maintain code quality and standards, while staying up to date with on emerging technologies and industry trends.
- Mentored junior and mid-level engineers for their growth.
- Actively participated in agile delivery, emphasising collaboration and accountability.

Technical Skills exercised:

- Provided leadership in best practice software architecture and design patterns.
- Apply usage of my expertise in continuous integration and deployment practices.
- Make use of in-depth knowledge of Microsoft Azure and Cloud technologies.

Principal Consultant – People Manager, Data, Cloud and DevSecOps   Jul 2021 – Dec 2022

Telstra Purple

Telstra Purple provides digital transformation services for Australian and global businesses in a way that other managed services and tech consultancies can't. Telstra Purple is a multi-disciplinary solutions provider who collaboratively works with the customer to solve their biggest problems.

Achievements:

- Managed and mentored 11 direct reports in Development, Data, Cloud and DevSecOps domains of expertise.
- Strategic planning and forecasting responsibilities to ensure the team/squad was building/growing in a sustainable and healthy way.
- Lead and drove much of Telstra Purple's DevSecOps capability and practices, focusing on Microsoft Azure, Databricks and Microsoft 365.
- Utilised my experience in various commercial models to ensure successful customer engagements.
- Lead company-wide improvement initiatives such as Career Frameworks and Enterprise Agreement reviews to enhance processes and functionality.
- Ensured successful delivery of over 50+ customer engagements.
- Collaborated with executives, as their virtual CTO to provide valuable input and challenge thought processes and decisions.
- Inspired and influence consultants and support teams to achieve more with providing them with what they needed (e.g. guidance, backing, mentoring, finances etc.)
- Navigated and influence some highly politicised environments for positive outcomes.
- Drove continuous improvement in culture, people, and workflows.
- Engaged with customers to understand their needs and offer strategic solutions.
- Work with the sales team to provide expert guidance, build trust, and improve profitability.

Technical Skills exercised:

- Established and continued to grow vendor relationships and partnerships, including but not limited to Elastic, Databricks, Amazon and Microsoft.
- Provided leadership on team/squad direction, business changes and improvements.
- Build and improve business processes, systems and tooling's using appropriate technology, industry experience or business knowledge.

Managing Consultant - DevSecOps Evangelist   Jan 2019 – Jun 2021

Telstra Purple (formerly, Readify)

Since 2001, Readify has been helping customers develop and support innovative software projects. Readify joined the Telstra team in mid-2016, where some three years later, Readify was relaunched as part of the Telstra Purple brand.

Business Responsibilities:

- Successfully led numerous high-risk initiatives or engagements with our customers and internal teams.
- Worked with our people and consultants to be a trusted source for information and innovative ideas that influence and guide others.
- Managed and supported my teams through various political, technical and problematic conditions of complexity and uncertainty.

- Worked collaboratively in the squad model to support the growth of the team
- Demonstrated creative problem solving, strategic planning and advanced communication skills helping our internal teams and customers.
- Engaged with all stakeholders, from C-level executives to graduates as peers and challenged their decisions when necessary to provide and guide them to be the best possible solutions.
- Contributed to the ongoing development opportunities by working with others and parts of the business within Purple.

Technical Skills exercised:

- Technically lead and work through business problems with Microsoft Azure, Amazon Web Services, and Google Cloud technology.
- Advocate and support teams using various pieces of automation, agile and DevOps toolings such as Azure DevOps, Jira, Git, Octopus Deploy, GitHub Actions.
- Provide thought leadership and industry experience to help develop numerous offerings, solutions and products to onsell or help accelerate project delivery.

Certifications

- **Microsoft Certified: Azure Solutions Architect Expert – April 2021**
  - AZ-301: Microsoft Azure Architect Design
  - AZ-302: Microsoft Azure Solutions Architect Certification Transition
- **TOGAF Foundation Certified – June 2015**
- **Microsoft Licensing Solutions Specialist (MLSS) – February 2014**
- **Microsoft Certified Solutions Expert (MCSE):** Messaging
  - 70-341: Core Solutions of Microsoft Exchange Server 2013
  - 70-342: Advanced Solutions of Microsoft Exchange Server 2013
- **Microsoft Certified Solutions Associate (MCSA):** Windows Server 2012 **– August 2013**
  - 70-410: Installing and Configuring Windows Server 2012
  - 70-411: Administering Windows Server 2012
  - 70-412: Configuring Advanced Windows Server 2012 Services
- **Microsoft Certified IT Professional (MCITP):** Office 365 Administrator **– May 2013**
  - **Microsoft Certified Technology Specialist:** Office 365 **– May 2013**
- **Microsoft Certified Technology Specialist:** *Exchange Server 2010, Configuring* **– Sept 2012**
- **Microsoft Certified Technology Specialist:** *Lync Server 2010, Configuring* **– Aug 2012**
- **VMware Certified Professional, vSphere 4 – April 2012**
- **Microsoft Certified Technology Specialist:** *Active Directory 2008 R2* **– April 2012**
- **Microsoft Certified Technology Specialist:** *Windows 7, Configuring and Installing* **– December 2011**
- **ITIL v3 Certified – June 2009**
- **Prince 2 Certified – April 2009**
- **Microsoft Certified Professional:** *Windows XP, Installing, Configuring and Maintaining* **– Nov 2007**

Technical Skills

MICROSOFT PRODUCTS	OPERATING SYSTEMS	OTHER SOFTWARE
Active Directory (CA/ DS / FS etc.) Azure DevOps Azure - Arc - Virtual Machines - Data Factory/ Synapse - Functions/Logic Apps - Monitor - Enterprise Applications - Security Centre - Backup/ Site Recovery - Networking/ Security Exchange GitHub/ GitHub Actions Microsoft 365 WDS, WSUS System Centre SQL Server Teams DHCP, DNS Printing IIS Direct Access/ VPN	Windows Client (XP to latest) Windows Server (2003 to latest) - Server Core - Nano - Containerisation Ubuntu Server Apple OSX	Git npm Veritas NetBackup Symantec Enterprise Vault Cisco IronPort Unix Apps (Tomcat/ Apache/ Squid) Mobile Device Management TeamCity Octopus Deploy OpenStack Atlassian Tools (BitBucket/ JIRA/ Confluence) AppDynamics Safecom Pull Printing
	VIRTUALISATION	**HARDWARE**
	VMware vSphere Microsoft Hyper-V Amazon AWS Azure	Storage Systems: Tape, SAN Servers/Blades Emerson CRAC Units UPS Systems Data Centre Monitoring BYOD
CALL LOGGING SOFTWARE	**NETWORKING**	**PROGRAMMING LANGUAGES**
HP Service Manager BMC Service Desk Express Manage Engine Service Desk Plus Cherwell ITSM SCSM	Nortel/ Avaya switching Cisco Firewall and Switching SIP and H323 configuration Nortel CS1000 (Avaya) Polycom	.Net .Net Core Node.Js PowerShell/ Pwsh Core XAML/ MVVM HTML5 JavaScript/ jQuery Jekyll

Training & Development History

– PSM I Training. Jan 2019	– TOGAF Solution Architecture. Nov 2018
– VMware: What's New in vSphere 4. Aug 2009	– VMware: Install, Config. Manage (v4). Jul 2009
– ITIL v3 Course. Jul 2009	– Prince 2 Course. April 2009
– Exchange 2007: Admin, Install. Nov 2008	– Windows Server 2008: Administration. Nov 2008
– Windows XP: Administration & Config. Sept 2007	– Windows Server 2003: Administration. Aug 2008

Formal Education

- Certificate III in Business Management – Kent Street Senior High School – 2006
- Certificate of Completion, Year 12, Kent Street Senior High School 2002 – 2006

Career Path

– **Principal Consultant,** Insight – Perth, WA	2023
– **Principal Engineer,** MakerX – Perth, WA	2023 - 2023
– **Principal Consultant,** Telstra Purple – Perth, WA	2021 - 2022
– **Managing Consultant,** Telstra Purple (formerly Readify) – Perth, WA	2019 - 2021
– **Senior Consultant – Cloud and Infrastructure,** Insight – Perth, WA	2017 - 2019
– **Systems Engineer – DevOps and Automation,** Bankwest – Perth, WA	2016 - 2017
– **ICT Technical Migration Specialist,** Programmed – Perth, WA	2016 - 2016
– **Technical Lead for Skype for Business and Exchange,** Woodside Energy – Perth, WA	2015 - 2016
– **Team Leader / Project Manager & Snr Engineer,** Ventura Homes Group – Osborne Pk, WA	2015 - 2015
– *Travelling – Europe, Asia and North America*	2013 - 2015
– **Infrastructure Consultant,** Integranet Technology Group – Perth, WA	2013 - 2014
– **Systems Engineer,** (Win. & Tel.) The University of Notre Dame Australia – Fremantle, WA	2012 - 2013
– **Systems Engineer,** (Windows) The University of Notre Dame Australia – Fremantle, WA	2009 - 2011
– **Desktop Support Technician,** The University of Notre Dame Australia – Fremantle, WA	2009
– **Service Desk Officer,** The University of Notre Dame Australia – Fremantle, WA	2008
– **Systems Administrator,** Kent Street Senior High School – East Victoria Park, WA	2007 - 2008

Extra Activities

– **President,** Western Australian Cricket Umpires' Association – Perth, WA	2017 - 2021
– **Vice President,** Western Australian Cricket Umpires' Association – Perth, WA	2015 - 2017
– **Treasurer,** Western Australian Cricket Umpires' Association – Perth, WA	2008
– **Groundsman/ Curator,** Kent Street Senior High School – Perth, WA	2015 - 2017
– **Cricket Umpire** – Perth, WA	2003 - Current

Additional Information

Status: Australian Citizen
Licences: WA C – Class Drivers Licence
Interests: AFL, Cricket, Sporting Activities, Music, Traveling, Computing
Referees: Available on Request